

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 27th day of January' 2025

C.G.No.244/2024-25/Anantapur Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)

Between

Sri. U. Ramanna, D. No. 2-12,
Veparalla, Rayadurgam, Anantapur Dist.

Complainant

AND

1. Superintending Engineer/O/Anantapur
2. Dy. Executive Engineer/O/Rayadurg
3. Executive Engineer/O/Kalyanadurg

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 21.01.2025 in the presence of the and respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 09.12.2024 at Anantapur stating that he applied for an agricultural service connection by paying the necessary deposits on 06.01.2024 but till this date service connection is not released.

02. The said complaint was registered as C.G.No.244/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they charged the DTR on 10.01.2025 and released the service connection.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint they charged the DTR on 10.01.2025 and released the service connection. The complainant issued letter of satisfaction confirming release of service connection. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 27th day of January'2025.

Handwritten signature in green ink 27/01/2025

CHAIRPERSON

Handwritten signature in blue ink
Member (Finance)
29/01/2025

Handwritten signature in blue ink
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

Chief
27/01/2025